

# New River Valley Emergency Communications Regional Authority

## A. CONSOLIDATED CENTER – MONTHLY STATISTICS (June 2017)

- Phone Data

Call Count by Call Types per Trunk Lines 06/01/2017 12:00:00 AM - 06/30/2017 11:59:59 PM Summary Information				
Call Category		Call Origin		
Type	Total Calls	Incoming	Internal	Outgoing
Emergency	2,908	2,908	0	0
Non-Emergency	9,570	6,597	23	2,950
<b>Total</b>	<b>12,478</b>	<b>9,505</b>	<b>23</b>	<b>2,950</b>
		<b>Emergency 911 Trunks</b>		
		<b>Wireline</b>	792	
		<b>Wireless</b>	2,116	

- CAD Calls for Service

CAD Calls for Service Count	
Hour of Day	Call Count
12 - 1:00 AM	302
1 - 2:00 AM	219
2 - 3:00 AM	203
3 - 4:00 AM	124
4 - 5:00 AM	84
5 - 6:00 AM	71
6 - 7:00 AM	143
7 - 8:00 AM	155
8 - 9:00 AM	321
9 - 10:00 AM	406
10 - 11:00 AM	387
11 - 12:00 PM	387
12 - 1:00 PM	368
1 - 2:00 PM	458
2 - 3:00 PM	447
3 - 4:00 PM	448
4 - 5:00 PM	368
5 - 6:00 PM	366
6 - 7:00 PM	284
7 - 8:00 PM	273
8 - 9:00 PM	345
9 - 10:00 PM	412
10 - 11:00 PM	373
11 - 12:00 AM	378
<b>Grand Total</b>	<b>7322</b>