

New River Valley Emergency Communications Regional Authority

D. CONSOLIDATED CENTER – MONTHLY STATISTICS (April 2017)

- Phone Data

Call Count by Call Types per Trunk Lines 04/01/2017 12:00:00 AM - 04/31/2017 11:59:59 PM Summary Information				
Call Category		Call Origin		
Type	Total Calls	Incoming	Internal	Outgoing
Emergency	2,947	2,947	0	0
Non-Emergency	10,484	7,209	56	3,219
Total	13,431	10,156	56	3,219
		Emergency 911 Trunks		
		Wireline	741	
		Wireless	2,206	

- CAD Calls for Service

CAD Calls for Service Count	
Hour of Day	Call Count
12 - 1:00 AM	414
1 - 2:00 AM	345
2 - 3:00 AM	272
3 - 4:00 AM	147
4 - 5:00 AM	103
5 - 6:00 AM	93
6 - 7:00 AM	151
7 - 8:00 AM	204
8 - 9:00 AM	437
9 - 10:00 AM	426
10 - 11:00 AM	508
11 - 12:00 PM	445
12 - 1:00 PM	423
1 - 2:00 PM	473
2 - 3:00 PM	511
3 - 4:00 PM	563
4 - 5:00 PM	463
5 - 6:00 PM	393
6 - 7:00 PM	314
7 - 8:00 PM	338
8 - 9:00 PM	410
9 - 10:00 PM	451
10 - 11:00 PM	457
11 - 12:00 AM	471
Grand Total	8812