

New River Valley Emergency Communications Regional Authority

A. CONSOLIDATED CENTER – MONTHLY STATISTICS (February 2017)

- Phone Data

Call Count by Call Types per Trunk Lines 02/01/2017 12:00:00 AM - 02/28/2017 11:59:59 PM Summary Information				
Call Category		Call Origin		
Type	Total Calls	Incoming	Internal	Outgoing
Emergency	2,656	2,656	0	0
Non-Emergency	9,197	6,430	59	2,708
Total	11,853	9,086	59	2,708
		Emergency 911 Trunks		
		Wireline	732	
		Wireless	1,924	

- CAD Calls for Service

CAD Calls for Service Count	
Hour of Day	Call Count
12 - 1:00 AM	416
1 - 2:00 AM	346
2 - 3:00 AM	261
3 - 4:00 AM	181
4 - 5:00 AM	94
5 - 6:00 AM	74
6 - 7:00 AM	132
7 - 8:00 AM	179
8 - 9:00 AM	397
9 - 10:00 AM	398
10 - 11:00 AM	405
11 - 12:00 PM	416
12 - 1:00 PM	399
1 - 2:00 PM	443
2 - 3:00 PM	511
3 - 4:00 PM	507
4 - 5:00 PM	445
5 - 6:00 PM	381
6 - 7:00 PM	304
7 - 8:00 PM	303
8 - 9:00 PM	446
9 - 10:00 PM	459
10 - 11:00 PM	529
11 - 12:00 AM	472
Grand Total	8498