

New River Valley Emergency Communications Regional Authority

A. CONSOLIDATED CENTER – MONTHLY STATISTICS (January 2017)

- Phone Data

Call Count by Call Types per Trunk Lines 01/01/2017 12:00:00 AM - 01/31/2017 11:59:59 PM Summary Information				
Call Category		Call Origin		
Type	Total Calls	Incoming	Internal	Outgoing
Emergency	2,984	2,984	0	0
Non-Emergency	9,629	6,520	54	3,055
Total	12,613	9,504	54	3,055
		Emergency 911 Trunks		
		Wireline	1,037	
		Wireless	1,835	

- CAD Calls for Service

CAD Calls for Service Count	
Hour of Day	Call Count
12 - 1:00 AM	438
1 - 2:00 AM	355
2 - 3:00 AM	250
3 - 4:00 AM	178
4 - 5:00 AM	116
5 - 6:00 AM	94
6 - 7:00 AM	190
7 - 8:00 AM	224
8 - 9:00 AM	346
9 - 10:00 AM	398
10 - 11:00 AM	423
11 - 12:00 PM	388
12 - 1:00 PM	388
1 - 2:00 PM	446
2 - 3:00 PM	424
3 - 4:00 PM	568
4 - 5:00 PM	477
5 - 6:00 PM	349
6 - 7:00 PM	273
7 - 8:00 PM	315
8 - 9:00 PM	467
9 - 10:00 PM	493
10 - 11:00 PM	475
11 - 12:00 AM	477
Grand Total	8552