

New River Valley Emergency Communications Regional Authority

D. CONSOLIDATED CENTER – MONTHLY STATISTICS (March 2017)

- Phone Data

Call Count by Call Types per Trunk Lines 03/01/2017 12:00:00 AM - 03/31/2017 11:59:59 PM Summary Information				
Call Category		Call Origin		
Type	Total Calls	Incoming	Internal	Outgoing
Emergency	2,728	2,728	0	0
Non-Emergency	9,982	7,033	56	2,893
Total	12,710	9,761	56	2,893
		Emergency 911 Trunks		
		Wireline	836	
		Wireless	1,892	

- CAD Calls for Service

CAD Calls for Service Count	
Hour of Day	Call Count
12 - 1:00 AM	406
1 - 2:00 AM	340
2 - 3:00 AM	209
3 - 4:00 AM	160
4 - 5:00 AM	89
5 - 6:00 AM	73
6 - 7:00 AM	163
7 - 8:00 AM	212
8 - 9:00 AM	404
9 - 10:00 AM	405
10 - 11:00 AM	484
11 - 12:00 PM	431
12 - 1:00 PM	421
1 - 2:00 PM	447
2 - 3:00 PM	472
3 - 4:00 PM	486
4 - 5:00 PM	436
5 - 6:00 PM	392
6 - 7:00 PM	316
7 - 8:00 PM	306
8 - 9:00 PM	436
9 - 10:00 PM	477
10 - 11:00 PM	450
11 - 12:00 AM	423
Grand Total	8438