

New River Valley Emergency Communications Regional Authority

D. CONSOLIDATED CENTER – MONTHLY STATISTICS (May 2017)

- Phone Data

Call Count by Call Types per Trunk Lines 05/01/2017 12:00:00 AM - 05/31/2017 11:59:59 PM Summary Information				
Call Category		Call Origin		
Type	Total Calls	Incoming	Internal	Outgoing
Emergency	3,159	3,159	0	0
Non-Emergency	10,471	7,099	36	3,336
Total	13,630	10,258	36	3,336
		Emergency 911 Trunks		
		Wireline	949	
		Wireless	2,210	

- CAD Calls for Service

CAD Calls for Service Count	
Hour of Day	Call Count
12 - 1:00 AM	336
1 - 2:00 AM	298
2 - 3:00 AM	248
3 - 4:00 AM	143
4 - 5:00 AM	113
5 - 6:00 AM	92
6 - 7:00 AM	176
7 - 8:00 AM	252
8 - 9:00 AM	449
9 - 10:00 AM	416
10 - 11:00 AM	477
11 - 12:00 PM	437
12 - 1:00 PM	421
1 - 2:00 PM	491
2 - 3:00 PM	516
3 - 4:00 PM	565
4 - 5:00 PM	406
5 - 6:00 PM	407
6 - 7:00 PM	289
7 - 8:00 PM	297
8 - 9:00 PM	397
9 - 10:00 PM	468
10 - 11:00 PM	426
11 - 12:00 AM	386
Grand Total	8506