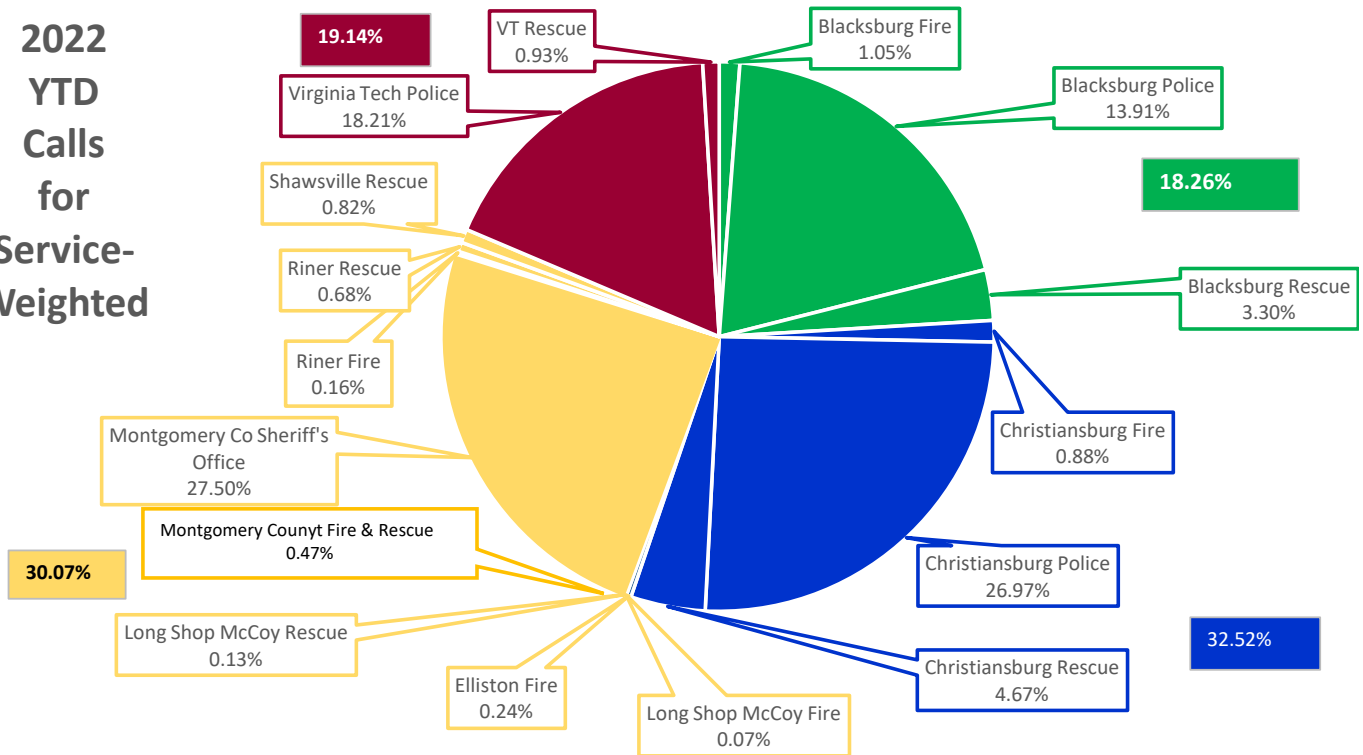


Calls for Service (All Call Types)- Weighted Data

Agency	JULY	YTD	% of YTD
Shawsville Rescue	36	526	0.82%
VT Rescue	37	597	0.93%
Blacksburg Rescue	320	2116	3.30%
Christiansburg Rescue	454	2990	4.67%
Long Shop McCoy Rescue	15	81	0.13%
Riner Rescue	43	436	0.68%
Montgomery County Fire & EMS	96	303	0.47%
Total Rescue Calls for Service	1001	7049	11.00%
Blacksburg Fire	96	673	1.05%
Christiansburg Fire	87	563	0.88%
Elliston Fire	23	156	0.24%
Long Shop McCoy Fire	10	44	0.07%
Riner Fire	8	105	0.16%
Total Fire Calls For Service	224	1541	2.41%
Montgomery Co Sheriff's Office	2310	17614	27.50%
Blacksburg Police	1085	8910	13.91%
Christiansburg Police	2841	17277	26.97%
Virginia Tech Police	1164	11667	18.21%
Total Law Enforcement Calls for Service	7400	55468	86.59%
Grand Total	8625	64058	100.00%

2022
YTD
Calls
for
Service-
Weighted



Class of Service

New River Valley Emergency Communications Regional Authority

1 E Main Street, Suite 400

Christiansburg, VA 24073

County: Montgomery

Month - Year: July 2022

Agency Affiliation: Emergency Communications

Report Date: 08/12/2022 10:26:18

Report Date From: 07/01/2022

Report Date To: 07/31/2022

Period Group: Month

Call Type: 911 Calls

Abandoned Filters: Include Abandoned

Agency Affiliation: All

Class	PSAP	
	Call Count	%
BUSN	309	9.94 %
CNTX	26	0.84 %
COIN	0	0.00 %
No Class of Service	242	7.78 %
OTHER	4	0.13 %
PAYP	0	0.00 %
PBX	0	0.00 %
RESD	101	3.25 %
TLMA	0	0.00 %
Unparsed 911	0	0.00 %
VOIP	172	5.53 %
WPH0	2	0.06 %
WPH1	419	13.47 %
WPH2	1835	59.00 %
TOTALS	3110	

PSAP Answer Time

New River Valley Emergency Communications Regional Authority

1 E Main Street, Suite 400

Christiansburg, VA 24073

County: Montgomery

Month - Year: July 2022

Agency Affiliation: Emergency Communications

Report Date: 08/12/2022 10:24:33

Report Date From: 07/01/2022

Report Date To: 07/31/2022

Period Group: Month

Time Group: 60 Minute

Time Block: 00:00 - 23:59

Days Of Week: All

Call Type: 911 Calls

Abandoned Filters: Include Abandoned

Agency Affiliation: All

The PSAP Answer Time Report is representative of the caller's answer time experience. Seizure-to-Answer Time is measured from the time of call seizure to the time of agent answer. Times shown include Setup, and may include Queue Seconds and/or Ring Seconds depending on PSAP configuration.

Call Hour	Answer Times In Seconds							Total	Avg. Duration	% Answered			
	0 - 10	11-15	16 - 20	21 - 40	41 - 60	61 - 120	120+			≤ 10 Secs	≤ 15 Secs	≤ 20 Secs	≤ 40 Secs
00:00	62	0	0	0	0	0	0	62	199.7	100.00 %	100.00 %	100.00 %	100.00 %
01:00	61	0	0	0	0	0	0	61	191.1	100.00 %	100.00 %	100.00 %	100.00 %
02:00	43	3	0	0	0	0	0	46	180.7	93.48 %	100.00 %	100.00 %	100.00 %
03:00	32	0	0	0	0	0	0	32	270.1	100.00 %	100.00 %	100.00 %	100.00 %
04:00	29	0	0	0	0	0	0	29	205.3	100.00 %	100.00 %	100.00 %	100.00 %
05:00	45	1	0	0	0	0	0	46	155.9	97.83 %	100.00 %	100.00 %	100.00 %
06:00	69	0	2	0	0	0	0	71	159.7	97.18 %	97.18 %	100.00 %	100.00 %
07:00	128	5	0	0	0	0	0	133	150.1	96.24 %	100.00 %	100.00 %	100.00 %
08:00	85	2	1	0	0	0	0	88	159.8	96.59 %	98.86 %	100.00 %	100.00 %
09:00	147	3	2	0	0	0	0	152	125.4	96.71 %	98.68 %	100.00 %	100.00 %
10:00	193	4	0	0	0	0	0	197	111.2	97.97 %	100.00 %	100.00 %	100.00 %
11:00	144	5	0	0	0	0	0	149	165.9	96.64 %	100.00 %	100.00 %	100.00 %
12:00	160	10	2	1	0	0	0	173	134.6	92.49 %	98.27 %	99.42 %	100.00 %
13:00	185	13	2	3	0	2	0	205	137.0	90.24 %	96.59 %	97.56 %	99.02 %
14:00	193	10	0	0	0	0	0	203	132.7	95.07 %	100.00 %	100.00 %	100.00 %
15:00	165	8	0	1	0	0	0	174	128.7	94.83 %	99.43 %	99.43 %	100.00 %
16:00	164	10	3	0	0	0	0	177	132.4	92.66 %	98.31 %	100.00 %	100.00 %
17:00	166	11	2	0	0	0	0	179	104.6	92.74 %	98.88 %	100.00 %	100.00 %
18:00	180	14	2	3	0	0	0	199	141.7	90.45 %	97.49 %	98.49 %	100.00 %
19:00	159	3	1	0	0	0	0	163	132.3	97.55 %	99.39 %	100.00 %	100.00 %
20:00	156	3	0	0	0	0	0	159	128.4	98.11 %	100.00 %	100.00 %	100.00 %
21:00	186	2	0	0	0	0	0	188	116.8	98.94 %	100.00 %	100.00 %	100.00 %
22:00	130	1	0	0	0	0	0	131	169.4	99.24 %	100.00 %	100.00 %	100.00 %
23:00	93	0	0	0	0	0	0	93	204.4	100.00 %	100.00 %	100.00 %	100.00 %
Total:	2,975	108	17	8	0	2	0	3,110	141.9	95.66 %	99.13 %	99.68 %	99.94 %
Overall %:	95.66%	3.47%	0.55%	0.26%	0.00%	0.06%	0.00%						