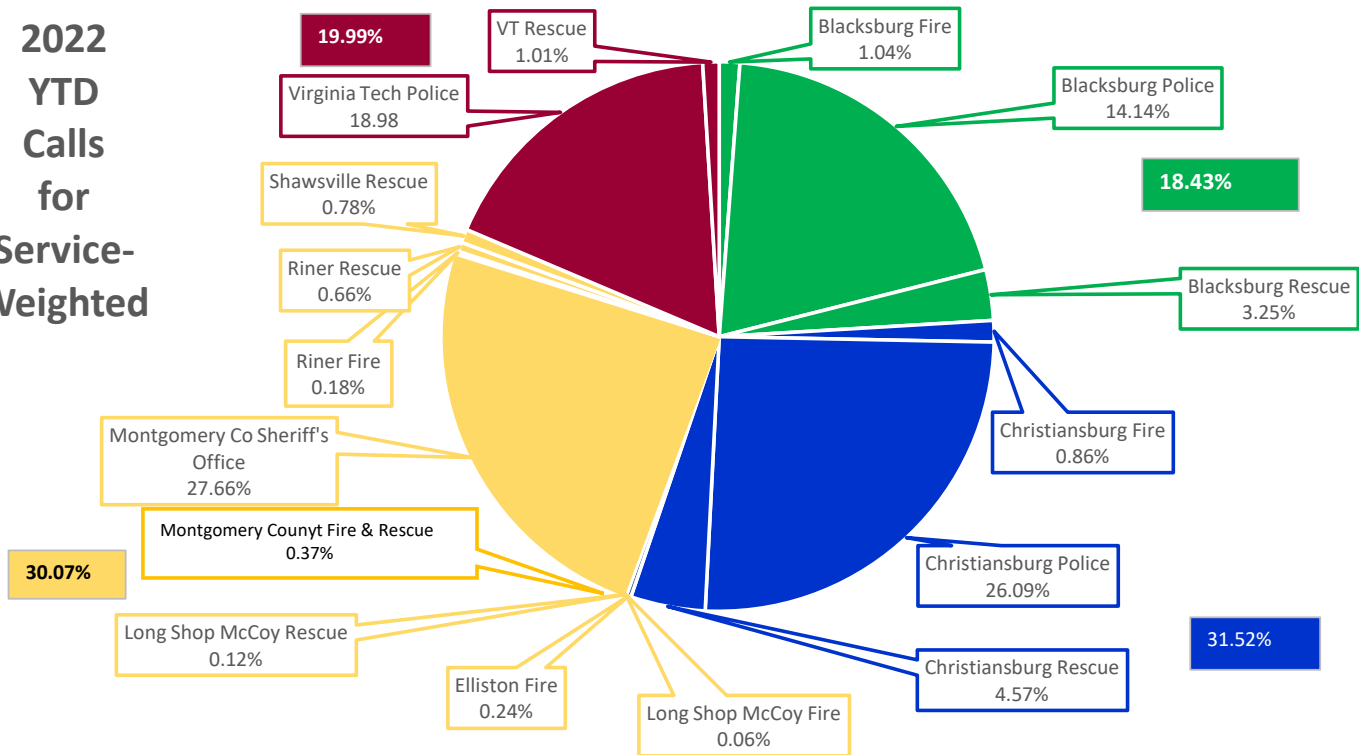


Calls for Service (All Call Types)- Weighted Data

Agency	Jun-22	YTD	% of YTD
Shawsville Rescue	24	429	0.78%
VT Rescue	36	560	1.01%
Blacksburg Rescue	277	1796	3.25%
Christiansburg Rescue	370	2527	4.57%
Long Shop McCoy Rescue	15	66	0.12%
Riner Rescue	20	363	0.66%
Montgomery County Fire & EMS	100	207	0.37%
Total Rescue Calls for Service	842	5948	10.75%
Blacksburg Fire	77	577	1.04%
Christiansburg Fire	90	476	0.86%
Elliston Fire	24	133	0.24%
Long Shop McCoy Fire	9	34	0.06%
Riner Fire	25	97	0.18%
Total Fire Calls For Service	225	1317	2.38%
Montgomery Co Sheriff's Office	2448	15304	27.66%
Blacksburg Police	1106	7825	14.14%
Christiansburg Police	2327	14436	26.09%
Virginia Tech Police	1190	10503	18.98%
Total Law Enforcement Calls for Service	7071	48068	86.87%
Grand Total	8138	55333	100.00%

2022 YTD Calls for Service-Weighted



Class of Service

New River Valley Emergency Communications Regional Authority

1 E Main Street, Suite 400

Christiansburg, VA 24073

County: Montgomery

Month - Year: June 2022

Agency Affiliation: Emergency Communications

Report Date: 07/05/2022 16:19:08

Report Date From: 06/01/2022

Report Date To: 06/30/2022

Period Group: Month

Call Type: 911 Calls

Abandoned Filters: Include Abandoned

Agency Affiliation: All

Class	PSAP	
	Call Count	%
BUSN	315	10.91 %
CNTX	29	1.00 %
COIN	0	0.00 %
No Class of Service	198	6.86 %
OTHER	6	0.21 %
PAYP	0	0.00 %
PBX	0	0.00 %
RESD	100	3.46 %
TLMA	0	0.00 %
Unparsed 911	0	0.00 %
VOIP	150	5.20 %
WPH0	0	0.00 %
WPH1	338	11.71 %
WPH2	1751	60.65 %
TOTALS	2887	

PSAP Answer Time

New River Valley Emergency Communications Regional Authority

1 E Main Street, Suite 400

Christiansburg, VA 24073

County: Montgomery

Month - Year: June 2022

Agency Affiliation: Emergency Communications

Report Date: 07/05/2022 16:16:11

Report Date From: 06/01/2022

Report Date To: 06/30/2022

Period Group: Month

Time Group: 60 Minute

Time Block: 00:00 - 23:59

Days Of Week: All

Call Type: 911 Calls

Abandoned Filters: Include Abandoned

Agency Affiliation: All

The PSAP Answer Time Report is representative of the caller's answer time experience. Seizure-to-Answer Time is measured from the time of call seizure to the time of agent answer. Times shown include Setup, and may include Queue Seconds and/or Ring Seconds depending on PSAP configuration.

Call Hour	Answer Times In Seconds							Total	Avg. Duration	% Answered			
	0 - 10	11-15	16 - 20	21 - 40	41 - 60	61 - 120	120+			≤ 10 Secs	≤ 15 Secs	≤ 20 Secs	≤ 40 Secs
00:00	95	1	0	0	0	0	0	96	155.5	98.96%	100.00%	100.00%	100.00%
01:00	74	8	4	3	0	0	0	89	130.5	83.15%	92.13%	96.63%	100.00%
02:00	52	1	0	0	0	0	0	53	145.6	98.11%	100.00%	100.00%	100.00%
03:00	30	0	0	0	0	0	0	30	270.5	100.00%	100.00%	100.00%	100.00%
04:00	37	0	0	0	0	0	0	37	259.7	100.00%	100.00%	100.00%	100.00%
05:00	40	0	0	0	0	0	0	40	141.9	100.00%	100.00%	100.00%	100.00%
06:00	58	0	0	0	0	0	0	58	146.3	100.00%	100.00%	100.00%	100.00%
07:00	68	1	0	0	0	0	0	69	134.4	98.55%	100.00%	100.00%	100.00%
08:00	112	2	0	0	0	0	0	114	95.2	98.25%	100.00%	100.00%	100.00%
09:00	146	8	0	0	0	0	0	154	98.9	94.81%	100.00%	100.00%	100.00%
10:00	148	5	0	2	1	0	0	156	149.4	94.87%	98.08%	98.08%	99.36%
11:00	138	9	1	0	0	0	0	148	153.2	93.24%	99.32%	100.00%	100.00%
12:00	141	11	1	0	0	0	0	153	138.1	92.16%	99.35%	100.00%	100.00%
13:00	151	10	1	0	0	0	0	162	151.8	93.21%	99.38%	100.00%	100.00%
14:00	162	7	2	0	0	0	0	171	137.5	94.74%	98.83%	100.00%	100.00%
15:00	165	9	2	1	0	0	0	177	148.2	93.22%	98.31%	99.44%	100.00%
16:00	186	12	3	1	1	0	0	203	131.0	91.63%	97.54%	99.01%	99.51%
17:00	159	7	1	0	0	0	0	167	140.3	95.21%	99.40%	100.00%	100.00%
18:00	143	9	1	0	0	0	0	153	149.6	93.46%	99.35%	100.00%	100.00%
19:00	117	3	0	0	0	0	0	120	159.5	97.50%	100.00%	100.00%	100.00%
20:00	113	0	0	0	0	0	0	113	165.6	100.00%	100.00%	100.00%	100.00%
21:00	147	0	0	0	0	0	0	147	152.1	100.00%	100.00%	100.00%	100.00%
22:00	129	2	0	0	0	0	0	131	160.0	98.47%	100.00%	100.00%	100.00%
23:00	146	0	0	0	0	0	0	146	95.4	100.00%	100.00%	100.00%	100.00%
Total:	2,757	105	16	7	2	0	0	2,887	142.3	95.50%	99.13%	99.69%	99.93%
Overall %:	95.50%	3.64%	0.55%	0.24%	0.07%	0.00%	0.00%						