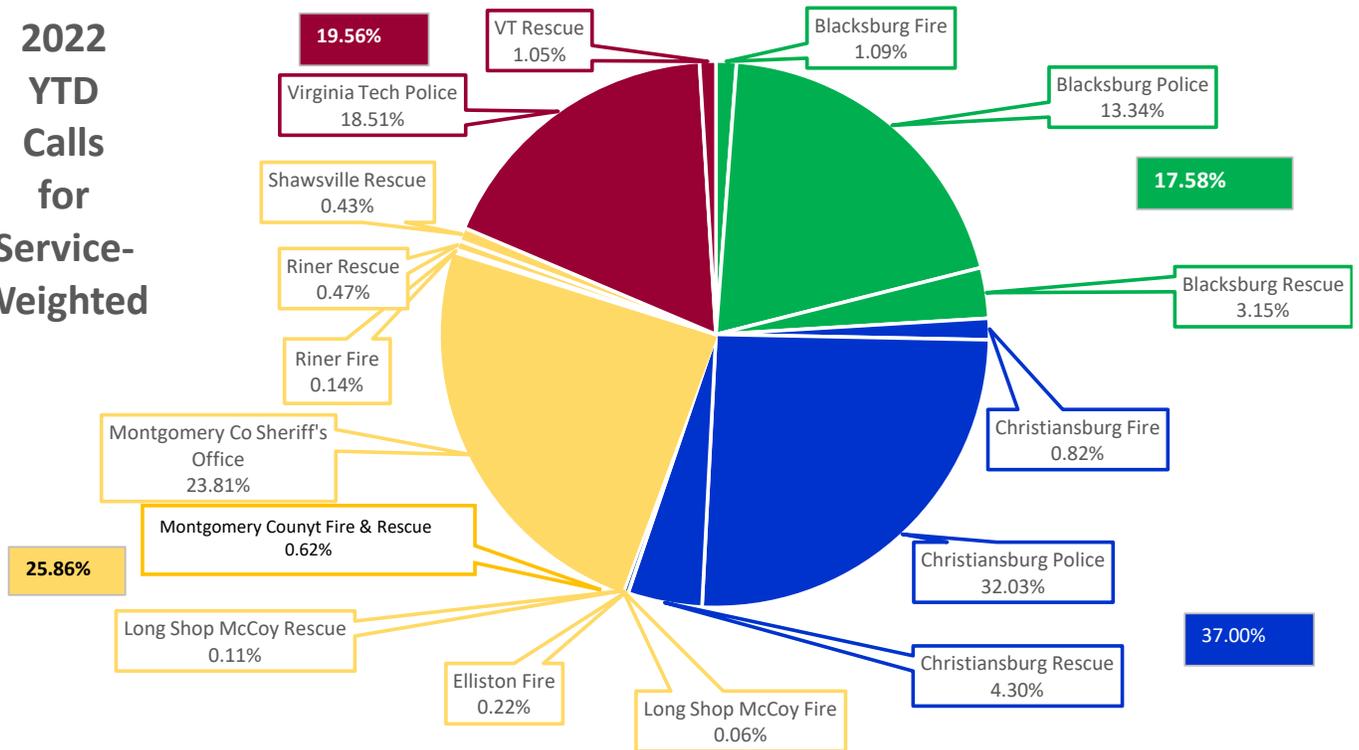


<b>Calls for Service (All Call Types)- Weighted Data</b>				
<b>Agency</b>	<b>OCTOBER</b>	<b>YTD</b>	<b>% of YTD</b>	
Shawsville Rescue	12	438	0.43%	
VT Rescue	163	1065	1.05%	
Blacksburg Rescue	370	3194	3.15%	
Christiansburg Rescue	438	4209	4.15%	
Long Shop McCoy Rescue	9	115	0.11%	
Riner Rescue	39	475	0.47%	
Montgomery County Fire & EMS	100	629	0.62%	
<b>Total Rescue Calls for Service</b>	<b>1131</b>	<b>10125</b>	<b>9.97%</b>	
Blacksburg Fire	162	1111	1.09%	
Christiansburg Fire	97	830	0.82%	
Elliston Fire	17	219	0.22%	
Long Shop McCoy Fire	6	64	0.06%	
Riner Fire	16	147	0.14%	
<b>Total Fire Calls For Service</b>	<b>298</b>	<b>2371</b>	<b>2.34%</b>	
Montgomery Co Sheriff's Office	2157	24176	23.81%	
Blacksburg Police	1640	13548	13.34%	
Christiansburg Police	5756	32523	32.03%	
Virginia Tech Police	2412	18791	18.51%	
<b>Total Law Enforcement Calls for Service</b>	<b>11965</b>	<b>89038</b>	<b>87.69%</b>	
<b>Grand Total</b>	<b>13394</b>	<b>101534</b>	<b>100.00%</b>	

2022  
YTD  
Calls  
for  
Service-  
Weighted



# Class of Service

New River Valley Emergency Communications Regional Authority

1 E Main Street, Suite 400

Christiansburg, VA 24073

County: Montgomery

Month - Year: October 2022

Agency Affiliation: Emergency Communications

Report Date: 11/14/2022 12:23:22

Report Date From: 10/01/2022

Report Date To: 10/31/2022

Period Group: Month

Call Type: 911 Calls

Abandoned Filters: Include Abandoned

Agency Affiliation: All

Class	PSAP	
	Call Count	%
BUSN	444	13.70%
CNTX	25	0.77%
COIN	0	0.00%
No Class of	256	7.90%
OTHER	2	0.06%
PAYP	0	0.00%
PBX	0	0.00%
RESD	71	2.19%
TLMA	2	0.06%
Unparsed 911	0	0.00%
VOIP	121	3.73%
WPH0	0	0.00%
WPH1	358	11.04%
WPH2	1963	60.55%
<b>TOTALS</b>	<b>3242</b>	

# PSAP Answer Time

New River Valley Emergency Communications Regional Authority

1 E Main Street, Suite 400

Christiansburg, VA 24073

County: Montgomery

Month - Year: October 2022

Agency Affiliation: Emergency Communications

Report Date: 11/14/2022 12:21:25

Report Date From: 10/01/2022

Report Date To: 10/31/2022

Period Group: Month

Time Group: 60 Minute

Time Block: 00:00 - 23:59

Days Of Week: All

Call Type: 911 Calls

Abandoned Filters: Include Abandoned

Agency Affiliation: All

The PSAP Answer Time Report is representative of the caller's answer time experience. Seizure-to-Answer Time is measured from the time of call seizure to the time of agent answer. Times shown include Setup, and may include Queue Seconds and/or Ring Seconds depending on PSAP configuration.

Call Hour	Answer Times In Seconds							Total	Avg. Duration	% Answered			
	0 - 10	11-15	16 - 20	21 - 40	41 - 60	61 - 120	120+			≤ 10 Secs	≤ 15 Secs	≤ 20 Secs	≤ 40 Secs
00:00	78	1	0	0	0	0	0	79	180.2	98.73%	100.00%	100.00%	100.00%
01:00	91	0	0	0	0	0	0	91	233.8	100.00%	100.00%	100.00%	100.00%
02:00	79	0	0	0	0	0	0	79	176.9	100.00%	100.00%	100.00%	100.00%
03:00	54	0	0	0	0	0	0	54	262.4	100.00%	100.00%	100.00%	100.00%
04:00	60	0	0	0	0	0	0	60	224.3	100.00%	100.00%	100.00%	100.00%
05:00	47	0	0	0	0	0	0	47	199.3	100.00%	100.00%	100.00%	100.00%
06:00	57	1	0	0	0	0	0	58	206.1	98.28%	100.00%	100.00%	100.00%
07:00	93	5	0	0	0	0	0	98	124.2	94.90%	100.00%	100.00%	100.00%
08:00	115	4	1	1	0	0	0	121	127.1	95.04%	98.35%	99.17%	100.00%
09:00	114	5	2	0	0	0	0	121	186.0	94.21%	98.35%	100.00%	100.00%
10:00	150	4	0	0	0	0	0	154	123.0	97.40%	100.00%	100.00%	100.00%
11:00	127	6	1	0	0	0	0	134	148.1	94.78%	99.25%	100.00%	100.00%
12:00	166	7	1	0	0	0	0	174	125.4	95.40%	99.43%	100.00%	100.00%
13:00	229	7	0	0	0	0	0	236	119.3	97.03%	100.00%	100.00%	100.00%
14:00	188	9	1	0	0	0	0	198	113.7	94.95%	99.49%	100.00%	100.00%
15:00	174	12	2	2	0	0	0	190	137.4	91.58%	97.89%	98.95%	100.00%
16:00	164	15	0	3	0	0	0	182	145.4	90.11%	98.35%	98.35%	100.00%
17:00	218	13	2	5	0	0	0	238	121.5	91.60%	97.06%	97.90%	100.00%
18:00	165	18	1	1	0	0	0	185	147.9	89.19%	98.92%	99.46%	100.00%
19:00	216	4	0	0	0	0	0	220	165.1	98.18%	100.00%	100.00%	100.00%
20:00	174	0	0	0	0	0	0	174	130.4	100.00%	100.00%	100.00%	100.00%
21:00	117	2	1	1	0	0	0	121	201.5	96.69%	98.35%	99.17%	100.00%
22:00	117	1	1	0	0	0	0	119	212.3	98.32%	99.16%	100.00%	100.00%
23:00	108	1	0	0	0	0	0	109	191.4	99.08%	100.00%	100.00%	100.00%
<b>Total:</b>	<b>3,101</b>	<b>115</b>	<b>13</b>	<b>13</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>3,242</b>	<b>153.7</b>	<b>95.65%</b>	<b>99.20%</b>	<b>99.60%</b>	<b>100.00%</b>
<b>Overall %:</b>	<b>95.65%</b>	<b>3.55%</b>	<b>0.40%</b>	<b>0.40%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>						