

New River Valley Emergency Communications Regional Authority

Board Meeting

February 24th, 2026

Montgomery County Public Safety Building – 4th Floor Training Room

Minutes

Attendees:

Members: Kim Eagle, *Town Manager, Town of Christiansburg*; Angela Hill, *County Administrator, Montgomery County*; Amy Orders, *Associate Vice President for Public Safety, Virginia Tech*; Kevin Foust, *Joint Member*

Staff: Jason Milburn, *Executive Director*; Derek Rogers, *Communications Systems Manager*; Deborah O'Brien, *Operations Manager*; Amber Pratt, *Executive Assistant*

Guests: Michael Geary, *Chief, Montgomery County Fire-EMS*; Billy Hanks, *Chief, Christiansburg Fire Department*

Absent: Marc Verniel, *Chair, Town Manager, Town of Blacksburg*

Recorder: Amber Pratt, *Executive Assistant*

1. Call to Order

The Vice Chair called the meeting to order at 4:00pm.

2. Approval of the Agenda

The Vice Chair presented the agenda for approval. A motion was made by Mrs. Hill to approve the agenda and seconded by Dr. Eagle. All were in favor.

3. Approval of the Minutes

The Vice Chair presented the minutes from the January 22nd, 2026 Board Meeting (*attachment a*) for approval. A motion to approve the minutes was made by Mrs. Hill and was seconded by Mr. Foust. All were in favor.

4. Secretary/Treasurer's Report Budget Report

Updated summaries of the revenues and expenditures for January were provided at the start of the meeting (*attachment b*). Mrs. Hill reviewed the reports, noting no items of concern.

5. Executive Director's Report

Mr. Milburn presented the Executive Director's report (*attachment c*).

6. Review of NRV 911 Performance Statistics for January 2026 (*attachment d*)

Mrs. O'Brien presented the stats to the Board, noting no items of concern.

7. Old Business

a. JAC Site Visits

Mr. Geary provided an update on recent JAC site visits to Rockingham and Albemarle to observe their dispatch and Fire/EMS operations. He noted that a key takeaway was the significant integration of fire and field personnel within communications, as well as the use of unit-based dispatching.

Mr. Hanks clarified that the purpose of the visits was to begin planning how operations could become more cohesive with the implementation of the new radio system

8. New Business

a. Board 2026 CFS Stats

Mr. Milburn advised that discrepancies in CFS statistics have increased during the countywide Fire/Rescue study due to differing data needs among agencies. He noted the need for the Board to determine which metrics should be used for NRV 911 reporting, specifically whether statistics should reflect calls dispatched or calls responded to.

9. Comments from Public

Mr. Hanks thanked NRV 911 for their work during the critical fire incident this past weekend.

10. Board Member Comments

None

11. Adjourn

The Vice Chair adjourned the meeting at 4:47pm.